

Privacy statement TUENVA

Introduction

TUENVA takes your privacy very seriously and shall handle your personal data with the utmost security and care. In this Privacy Statement you will learn how we handle your data as well as learn about your rights concerning our processing of your data. We advise that you read this Privacy Statement thoroughly. Should you have any questions or remarks, please contact us at info@tuenva.com.

Who is TUENVA?

TUENVA is the besloten vennootschap TUENVA, with registered office at (1017 VV) Amsterdam listed at the Trade register of the Dutch Chamber of Commerce under 87881950.

TUENVA is as the controller ultimately responsible with regard to the processing of your personal data.

How does TUENVA use your personal data?

Underneath you will find an overview of the purposes for the processing of your personal data. You will also find a specification of which data TUENVA uses for that specific purpose, the legal justification, and the amount of time TUENVA keeps this data. For clarity's sake, we have categorised the purposes.

Services, customer management and financial administration

Purpose:	Invoicing
Information:	Company name, Billing address, Bank details, Outstanding balance
Legal basis:	Legal obligation
Storage period:	As long as necessary for this purpose

Purpose:	Order Management
Information:	Home address, Delivery address, Billing address, Email, Phone number, Payment information, Account number, Order Number, Complaint

	content, COC number, VAT number, Customer number
Legal basis:	Necessary for the performance of a contract
Storage period:	As long as necessary for this purpose
Purpose:	Providing the service itself
Information:	Home address, Email, Customer file data, Financial data, Data necessary to provide the service, Data generated by the service
Legal basis:	Necessary for the performance of a contract
Storage period:	As long as necessary for this purpose
Purpose:	Job application
Information:	Name, Username, Email, Location, Order history, Social media account, Browser, OS, User ID, Phone number, Profile photo
Legal basis:	Legitimate interests
importance:	Commercial interests
Storage period:	As long as necessary for this purpose

How did TUENVA obtain your personal data?

TUENVA has obtained your data because you have provided this data to us.

What are your rights?

Under the European General Data Protection Regulation you have a number of rights with regard to your data and the processing thereof:

Access

You may access your personal information and make any necessary changes in your account. If you would like to see which personal data TUENVA has obtained about you, you may exercise your right of access by submitting a request to TUENVA.

Making changes

If you wish to make changes to the personal information that you have seen as a result of a request for access and you are unable to make the changes yourself in your account, you may request that TUENVA makes these changes for you. You may request that TUENVA modifies, corrects, supplements, erases or shields your information.

Restriction of processing of personal data

You also have the right, under certain conditions, to ask TUENVA to restrict the processing of your personal data.

Right to object

If processing of your data takes place on the grounds of 'legitimate interest' by TUENVA or a third party, you have the right to object to that processing.

Portability of data

You have the right to obtain your personal data from TUENVA. TUENVA will provide this in a structured and commonly used format, which can easily be opened using commonly used digital systems.

Withdrawing consent

When the legal basis for a particular processing is your explicit consent, you have the right to withdraw that consent. This does not affect past processing, but does mean that we will no longer be allowed to process this data in the future. It may also result in TUENVA no longer being able to provide you with certain services.

Response from TUENVA

A request can be sent to info@tuenva.com. TUENVA will comply with your request as soon as possible and in any case no later than one (1) month after TUENVA has received such a request. If TUENVA rejects your request, we will indicate in our reply why the request was rejected.

Recipients of your personal data

It is possible that TUENVA is required to submit your data to a third party, for example to fulfil a legal obligation.

Can changes be made to this Privacy Statement?

This Privacy Statement is subject to changes. We therefore advise you to regularly read the Privacy Statement for any such changes.

Questions, remarks, and complaints

If you have any questions regarding this Privacy Statement or the way in which TUENVA uses your data, you can send an e-mail to info@tuenva.com. If you have a complaint about the way your data is processed, please send an e-mail to info@tuenva.com. Furthermore, you always have the right to contact the competent national data protection authority. In The Netherlands, this is the Autoriteit Persoonsgegevens.